

Initiating a Healthcare Program Checklist				
1 (Not In Place); 2 (Under Development); 3 (Fully Implemented); N/A (Not Applicable)				
	1	2	3	N/A
1. DELIVERY SYSTEM DESIGN				
An interdisciplinary team				
A focus on health promotion and wellness				
Planned interactions and active follow-up				
The capacity to tailor services to meet identified needs				
The capacity to provide culturally competent care				
Innovative Practices				
Surveillance systems				
2. PROVIDER DECISION SUPPORT				
Education and training				
Clinical management Tools				
Access to expertise				
Performance measurement system				
3. INFORMATION SYSTEMS				
Information technology systems that connect team members, sites and data				
Electronic health records				
Registries				
Interactive tools and software				
Health information for individuals and families				
4. PERSONAL SKILLS and SELF-MANAGEMENT SUPPORT				
Shared decision-making				
Education and skills development				
Behaviour modification program				
Counselling and support services				
Links to community resources				
Follow-up				
5. HEALTHY PUBLIC POLICY				
Legislation and regulations				
Fiscal policies				
Guidelines				
Organizational policies				
6. SUPPORTIVE ENVIRONMENTS				
Supportive physical environments				
Supportive social environments				
Community engagement/mobilization				
Community partnerships/coalitions				